

Students benefit from ETC's practical Retail course at Coles

Enterprise & Training Company (ETC) is thrilled to have worked with Coles Kempsey to provide workplace based training for four local job seekers as part of ETC's Retail pre-employment program.

The three week intensive training course provided the students with valuable insight into what it's like working in the Retail industry.

Students enjoyed the training delivered on-site at Coles which covered skills such as how to apply safe work practices, work effectively in a customer

service environment, merchandise products and apply point of sale handling procedures.

Student Feedback

"Found this course of great benefit as I had no previous retail experience. This practical experience was excellent and with possibly more register experience it may be an advantage, Wish to thank ETC and the trainer Andrew Wagner for his expertise as a trainer and his commitment to each trainee."



"I found it was great and that it gave me more experience and I have nothing bad to say – I loved it"



"I found the course very informative and learnt a lot about the processes that are implemented within the retail environment"



"The retail course was a wonderful learning experience that has given me the motivation to fulfill my dream of permanently working in the retail industry. I would recommend it to anyone wishing for the same experience"